



From left to right: Jeff Nix, Teresa Nix, Cathy Dodge and Nigel Mears.

## sponsor highlight

# COMFORT KEEPERS RECOGNIZED

Written by **Debbie Curtis**. Photo by **Monroe Payne Photography**.

**L**ocal Comfort Keepers franchise owners Teresa and Jeff Nix, with co-owner Nigel Mears, were recently awarded the Operational Excellence Award from CK Franchising, Inc., for consistent delivery of exceptional service to clients, employees, and the community. In May, Comfort Keepers, a New York State Licensed Home Care Agency, moved to a more convenient location in the Professional Suites at 1301 Trumansburg Rd.

"Receiving the Operational Excellence Award is a real honor," said Teresa Nix. "It's great to be recognized not only by our clients, but by the Ithaca community and our caregivers. It is our caregivers who regularly provide the type of personal care that is the hallmark of Comfort Keepers."

"It just doesn't get any better than this," Mears said.

Comfort Keepers is a growing franchise which offers in-home care and services for seniors and other adults needing assistance. Many people can stay in their homes and maintain their independence with the assistance of Comfort Keepers caregivers. There are several levels of care that are provided, ranging from companionship, meal preparation, light housekeeping, grocery shopping, incidental transportation, laundry, recreational activities, and more. Every caregiver employed by Comfort Keepers undergoes criminal, driving, and

credit background checks to ensure dependability and reliability.

"Along with taking pride in the level of care we give," said Teresa Nix, "we are involved in community events such as An Evening to Remember, Taste of the Nation, and Love Living at Home. Also, Jeff and I are veterans, so we feel strongly about offering veteran discounts for not only for clients who are veterans, but also for their surviving spouses."

Comfort Keepers can be reached by email: [teresanix@comfortkeepers.com](mailto:teresanix@comfortkeepers.com), or by phone at **607-423-7390**.